Tri-Line

Price List
Call logging & voice recording

Effective date **February 1st, 2018**
All prices are quoted in **US Dollars (USD)** and exclude any sales taxes. E&OE

First, choose a call logging platform:

TIM Plus

Users	Price
100	$ 2,000
200	$ 2,500
300	$ 3,000
400	$ 3,500

TIM Plus has a 400-user upper limit

TIM Enterprise

Users	Price	Users	Price	Users	Price
100	$ 4,500	1,000	$ 10,000	10,000	$ 50,000
200	$ 5,300	1,500	$ 13,000	20,000	$ 70,000
300	$ 6,100	2,000	$ 16,000	30,000	$ 90,000
400	$ 6,900	3,000	$ 22,000	50,000	$ 125,000
500	$ 7,700	5,000	$ 27,000	100,000	$ 172,200

You can increase license size in 100-user blocks @ $ 800 per block

Now add voice recording to create a TIM Talk solution

ISDN/PRI/T1

Channels	Price
23	$ 11,800
46	$ 19,600
69	$ 27,400
92	$ 35,200
115	$ 43,000
138	$ 50,800
161	$ 58,600
184	$ 66,400
207	$ 74,200

BRI/ISDN2/S0-bus

Channels	Price
2	$ 4,200
4	$ 4,900
8	$ 6,000

Analogue CO/Extn

Channels	Price
2	$ 3,900
4	$ 4,100
8	$ 5,000
16	$ 7,560
32	$ 12,800

SIP/SCCP VOIP

Concurrency	Price per channel
0 – 5	$ 320
6 – 10	$ 312
11 – 20	$ 304
21 – 30	$ 296
31 – 40	$ 288
41 – 50	$ 280
51 – 60	$ 272
61 – 70	$ 264
71 – 80	$ 256
81 – 90	$ 248
91 – 100	$ 240
101 – 150	$ 200
151 – 200	$ 160

Example pricing

TIM Plus (100 users)	$ 2,000
SIP recording (10 trunks)	$ 3,120
TOTAL	$ 5,120

TIM Plus (100 users)	$ 2,000
PRI recording (23 channel)	$ 11,800
TOTAL	$ 13,800

TIM Enterprise (300 users)	$ 6,100
No audio recording	$ 0
TOTAL	$ 6,100

Peripherals & Additional Services ▶

Pricing excludes any PC hardware

Peripheral products

These items can only be purchased with our call logging/recording platforms

Data collection buffers

Item	Price
NetPBX software	$ 320
NetPBX hardware device	$ 480
ipBuffer (32Mb) hardware device	$ 1,320

NetPBX hardware device is suitable for serial and socket connections

Other items

Item	Price
USB license dongle	$ 80
Mini mirror switch	$ 480

Mini Switch has 5 ports, 4 of which can be mirrored

Additional services

Tariff administration

Item	Price
Customisation (per tariff)	$ 260
Subscription (per tariff, per year)	$ 480

Other information

VOIP recording

Two Ethernet NICs must be installed in any computer running VOIP capture, one of which should be dedicated to capturing mirrored Ethernet traffic.

The NIC must also be capable of operating in **promiscuous mode** (i.e. seeing traffic that wasn't intended for it). The network must be capable of mirroring traffic towards the computer running Echo.

TDM hardware recording

All recording hardware is available as either an external USB 2.0 device or as a PCI/PCI-Express card.

A maximum of two USB devices is recommended per machine; if you require more than two USB devices, multiple machines should be used.

If using PCI/PCI-Express cards, higher densities can be achieved per machine; ensure that there are enough PCI/PCI-Express slots on the mainboard of the target PC.

A specialist SBC/backplane computer may be required for more than two PCI/PCI-Express cards.

Maintenance charges

Maintenance on all products is charged at a flat rate of **10%** of the cost of the entire solution and is charged annually in advance.

Upgrade policy

Cross-product upgrades attract a full refund of the lower value product.